

# Online & Mobile Banking

If you have never used our FREE Online Banking or Mobile Banking Audio Service, follow the steps below to gain access to both.

1. First, call the Powerline at 417.866.2960.
2. Once prompted, press “1” to get to the Main Menu of services.
3. You’ll then be prompted to enter your 5–digit account number.
4. Next it will prompt you to set a 4-digit PIN number – this will be your PIN for logging in both Online and via the Mobile Banking Audio Service.
5. Lastly it will ask you to verify your identity with your Social Security Number, which is for first time enrollment. This is the only time it will ask you for your SSN.

Once you’ve completed the steps above you can access your account both Online and through the Mobile Banking Audio Service.

For Online Banking, visit our website at: [www.mycucommunity.com](http://www.mycucommunity.com), then click on “Online Banking & Bill Pay” to sign in to your account.

Using either Online Banking or Mobile Banking you can

- check account balance(s)
- transfer funds
- make loan payments
- see if checks have cleared, and much more!

If you have any questions, would like to sign up for FREE Bill Pay, or want to receive eStatements or Financial eNews directly to your email inbox contact us!

**POWERLINE MOBILE BANKING: 417.866.2960**  
**WEBSITE: [WWW.MYCUCOMMUNITY.COM](http://WWW.MYCUCOMMUNITY.COM)**  
**BENTON OR REPUBLIC ROAD: 417.865.3912**  
**EMAIL: [CUCCU@CUPOWERLINE.ORG](mailto:CUCCU@CUPOWERLINE.ORG)**